

Have you had positive or negative experiences with healthcare services?

We want to know more about people's **experiences of the healthcare system**. This may be **positive** and/or **negative** experiences, e.g., times when:



You felt your concerns were **taken seriously**, had **clear choices**



You felt **dismissed** or **misunderstood**

We are looking for people who

- are over 18 in the UK
- have **used** or **tried to use** healthcare services at least 5 times in the past 2 years for **any health issue**

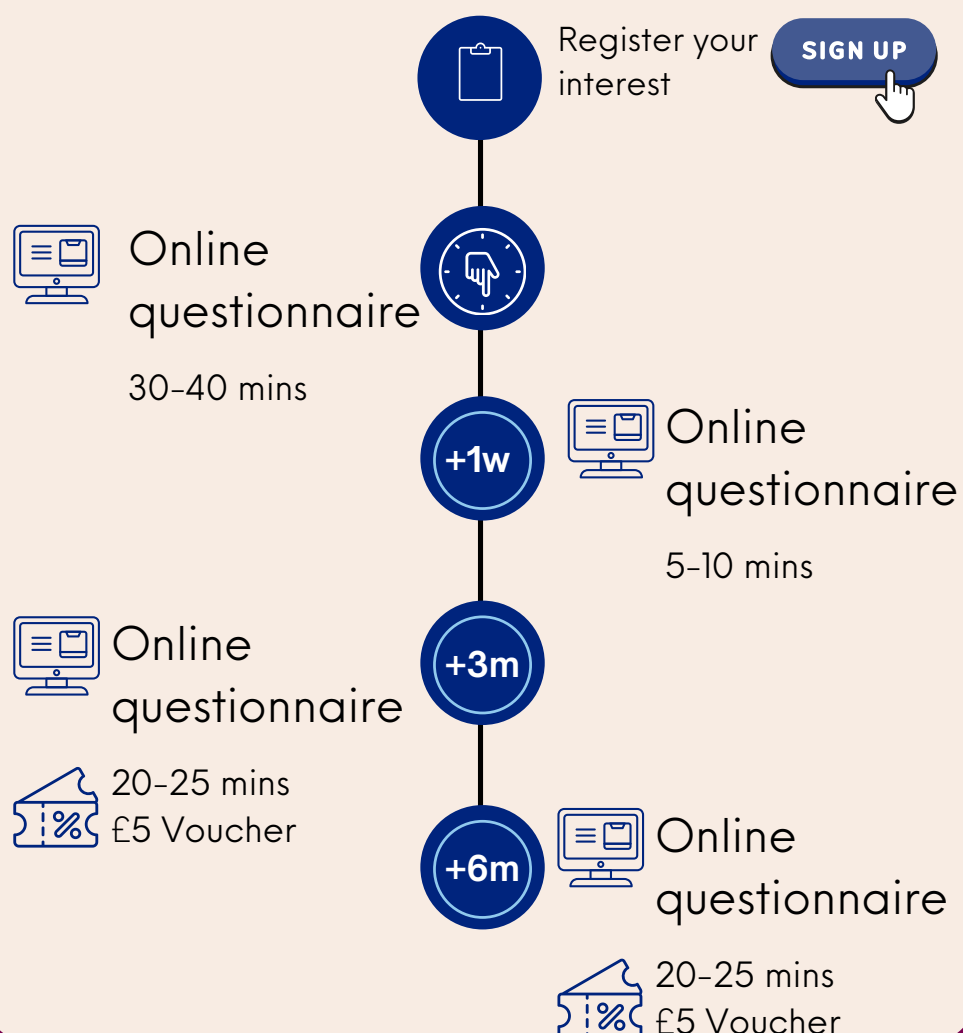
Health issues may include:

- a new symptom or injury
- a chronic illness
- support for sexual health, mental health, fertility, or hormonal health
- or any other concern related to your health or wellbeing

Healthcare contact may include:

- seeing or trying to see a healthcare professional/service
- calling NHS 111, 999
- being put on a wait list

What does it involve?



Get in touch!

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<https://tinyurl.com/4zzcd93u>

